DIMENSIONSLIVING.COM

Questions to Ask on Every Senior Living Tour

A printable checklist for touring communities with confidence



BRING THIS WITH YOU

Touring communities can start to blur together after the third or fourth visit. A consistent set of questions gives you a way to compare apples to apples, instead of relying on how nice the lobby looked. Bring this checklist with you, check off each question as you ask it, and jot notes in the margins, then use it again at the next community you visit.

DAILY LIFE

- What does a typical day look like for a resident, from morning to evening?
- How much choice do residents have in their daily schedule?
- What does the activities calendar look like on a normal week?
- Can I see a meal being served, or try one myself?

STAFFING AND CARE

- What is the team-to-resident ratio, and how does that change overnight?
- What training does the team receive, and how often is it refreshed?
- How long has the average team member been with this community?
- What happens if my loved one's needs change over time?

SAFETY AND HEALTH

- How does the community handle medication management?
- What is the process if there's a fall or medical emergency?
- Who coordinates with outside doctors, specialists, and pharmacies?

FAMILY COMMUNICATION

- How does the team communicate with families, and how often?
- Who is my point of contact if I have a concern?
- How are families included in care planning?

COSTS AND CONTRACTS

- What's included in the monthly fee, and what's billed separately?
- How and when do fees typically change?
- What is the process if my loved one needs to move to a higher level of care?

A FEW TIPS FOR TOURING WELL

- Tour more than once, and at a different time of day if you can, mornings and mealtimes reveal a lot.
- Talk to residents and team members directly, not just the person leading the tour.
- Trust how it feels, not just how it looks. Warmth is hard to fake, and so is its absence.

Ready to See It for Yourself?

If these questions raised a few more of your own, that's a good sign you're doing this the right way. We're glad to answer anything that comes up, before, during, or after your tour.

Schedule a tour at a Dimensions Living® community near you.